Information		
Statements Requests		
Per Page	N\$1.00	
Balance Enquiries:		
Standard Bank ATM	Free	
Agent Bank ATM	N\$13.50	
Mini Statement at ATM	N\$5.25	
Other Fees		
MyUpdates Monthly Subscription	N\$ 12.50	
Deposit Book Triplicate Large	N\$ 450.00	
Autobank Card Replacement Fee	N\$ 173.50	
Stop Payments	N\$ 150.00	
Penalty Fees		
Unauthorised Overdraft	N\$320.00 per item	
Referral Fee	N\$300.00	
Dishonoured Payment (per instance)	1.50% of value, Min N\$44.00, Max 200.00	
ATM Declined Transaction (Standard Bank)	Free	
ATM Declined Transaction (other banks)	Free	
More FREE Services		
First Issue of AutoBank Card		
Balance Enquiries at Standard Bank ATM		
Pre-Paid Airtime Purchases		
Account Opening		
Account Closure		

Prices include VAT and are subject to change.

This brochure is not a comprehensive list of our prices. For further information, please contact your Business Banker or Relationship Manager.

## HAVE YOU ALWAYS USED THE BRANCH OR OTHER BANKS' ATMS TO DO CERTAIN TRANSACTIONS?

The following tips will assist you in banking faster and cheaper at your own convenience:

- / Use Business or Enterprise Online as more cost-effective ways to perform most of the transactions.
- / Make frequent use of digital platforms i.e. Point of Sale (POS), PayPulse for cash management.
- / For all fleet management needs, make use of BlueFuel.
- Open your Savings and Investments Account using Online Banking.
- / Withdraw cash at a Standard Bank ATM if you are not already doing so, and remember to always use Standard Bank ATMs to avoid paying additional fees for using other bank's ATMs.

## MAKE AN ACTIVE DECISION TO START PRACTICING GOOD BANKING BEHAVIOUR:

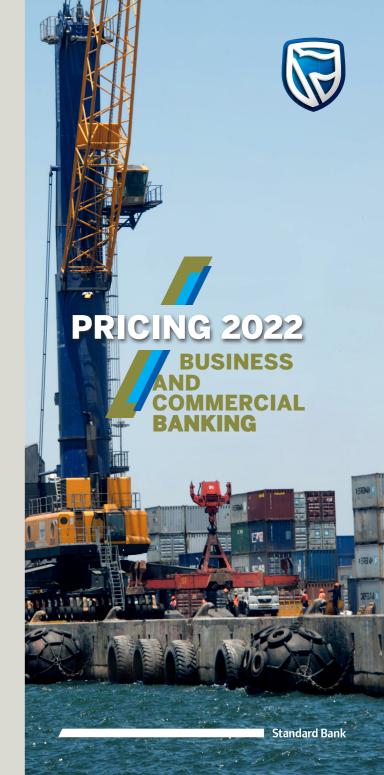
- Avoid administration fees by ensuring that there is always sufficient money to cover any expenses coming off your account.
- You can carefully monitor the funds in your account by obtaining your account balance as often as you need on Cellphone/Online Banking.

Contact Us	
General Enquiries	
Call Centre	
MTC	9288
Toll Free	08000 28000
Lost or Stolen Cards	
MTC	081 9286
Lost cards (24 Hours)	061 294 2136
Suspected Fraud	
MTC	9288
Fraud Hotline	061 294 2136

## DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully.

If you have any questions or need more information, please contact your Business Banker or Relationship Manager.



Type of Transaction	Business Curren
Administration Currency	Local Currency
Minimum Monthly Service Fee	N\$199.50
Deposits	
Cash Deposit at Branch Counter	N\$12.00 + 3.51% of Value
Withdrawals	
Cash Withdrawal	
At Branch Counter	N\$4.20 per N\$100, Min N\$100.00, Max N\$700.00
At Standard Bank ATM	N\$2.60 per N\$100, Min N\$11.50, Max N\$90.00
At Other Bank's ATM (Local)	N\$42.50 + ATM Withdrawal Fed
At Other Bank's ATM (International)	N\$60.00 + 3.20% of Amoun
Debit Card Purchase Local	N\$5.00
Debit Card Purchase International	N\$5.00 + 3.00% of Value
Payments	
Internet Banking	
Electronic Account Payment	N\$14.00
Inter-account Transfers	N\$5.50
BlueWallet Vouchers	N\$20 - N\$500 = N\$12.50 N\$500 - N\$1,000 = N\$24.00 N\$1,000 - N\$2,000 = N\$30.00 N\$2,000 - N\$4,000 = N\$34.50 N\$4,000 - N\$5,000 = N\$42.00
MTC: Prepaid and Postpaid	N\$2.50
Prepaid Electricity	Free
Television Subscription	N\$2.50
Debit Orders:	
Internal	N\$12.00
External	N\$29.50
Overdraft	
Unauthorised Overdraft Fees	N\$320.00 per Iter
Overdraft Initiation Fee	1.45% of Value, Min N\$2,90
Referral Fee	N\$300.0
Dishonour Fee	1.50% of Value. Min N\$44.00. Max 200.0

If not stated otherwise, all rates are applicable to Standard Bank customers in Namibia only.