



# BASIC BANK ACCOUNT

PRICING 2023

Basic Bank Account	
Type of Transaction	Fees
Pay as You Transact	
Administration	
Monthly Management Fee	Free
Account Opening	Free
Account Closure	Free
Deposits	
Cash Deposit at Branch Counter	Free
Withdrawals	
At Branch Counter	N\$4.50 per N\$100.00, Min N\$100.00, Max N\$750.00
At Standard Bank ATM	N\$13.50 (First 3 per month are free)
At Another Bank's ATM (Local)	N\$5.60 per N\$500.00, Max N\$35.00
At Another Bank's ATM (International)	N\$70.00 + 3.20% of value
Declined Transaction Own ATM	Free
Declined Transaction Another Bank's ATM	Free
Debit Card Purchases	
Debit Card Purchase Fee (Local)	N\$5.00
Debit Card Purchase Fee (International)	N\$5.00 + 3% of Value
Payments:	
Standing Payment Orders	
Establishment Fee	N\$29.50
Basic Charge	N\$16.00
Electronic Payments	
Inter-account Transfers (Online Banking, Cellphone Banking, ATM, Standard Bank Smart App)	N\$5.50
Electronic Account Payments	
- Own Bank	Free
- Agent Bank	N\$12.50

\*Fee calculated on the value of the transaction.

Prepaid Airtime Purchase & MTC Contract Payment (Online Banking, Cellphone Banking, Standard Bank Smart App)	N\$2.50
Prepaid Electricity Purchase (Online Banking, Cellphone Banking, Standard Bank Smart App)	Free
Pay Television Subscription (Online Banking, Cellphone Banking, Standard Bank Smart App)	N\$2.50
Pay Rates and Taxes (Online Banking, Cellphone Banking, Standard Bank Smart App)	Free

DEBIT ORDER	
Internal	N\$12.00
External	N\$29.50
Penalty Fees	
Dishonour fee	1.50% of value, Min N\$44.00, Max N\$200.00
Statement	
Reprint Provisional Statement in Branch	N\$1.00 per page
ATM Mini Statement	N\$5.50
Statement (Online Banking, Standard Bank Smart App), Mini Statement (Cellphone Banking)	Free
Subscription Fees	
Alert e-mail	Free
Alert SMS	Free
My Updates	N\$12.50
Online Banking	Free
Standard Bank Smart App	Free
Cellphone Banking	Free

BlueVouchers	
N\$20 – N\$500	N\$12.50
N\$500 - N\$1,000	N\$24.00
N\$1,000 – N\$2,000	N\$30.00
N\$2,000 - N\$4,000	N\$34.50
N\$4,000 - N\$5,000	N\$42.00
Account Opening & Closure	
Account Opening	Free
Account Closure	Free
Information	
First Issue of ATM card	Free
Replacement card issuance	N\$185.00
Mini statement at ATM	N\$5.50
Balance Enquiry at Agent Bank	N\$4.80
My Updates Monthly Subscription	N\$12.50
Deposit book triplicate large	N\$480.00
Stop payments	N\$160.00
SWIFT payments Plus Teletranmission fee	1.00% Min N\$280.00, Max N\$550.00 N\$160.00
Bank Confirmation Letter	N\$24.00
Penalty Fees	
Unauthorised overdraft	N\$320.00 per item
Referral fee	N\$300.00
Dishonoured payment (per instance)	1.50% of value, Min N\$44.00, Max N\$200.00
More FREE services	
Internet Bank Subscription	Free
Balance enquiries at Standard Bank ATM	Free