

Other fees	
Account Opening & Closure	
Account Opening	Free
Account Closure	Free
Provisional Statements	
First Monthly statement	Free
Reprint in branch/suite	N\$1.00 per page
Information	
Balance Enquiries: Standard Bank ATM	Free
Balance Enquiries: Agent Bank ATM	N\$4.80
Autobank Card Replacement	N\$185.00
Deposit Book Triplicate Large	N\$480.00
My Updates Monthly Subscription	N\$12.50
Mini Statement at ATM	N\$5.50
Bank Confirmation Letter	N\$24.00
Manual Transfer Request	
External Payment	N\$320.00
Outward SWIFT (Foreign) Payments	
Commission All Currencies	1.00% of Value, Min N\$280.00, Max N\$550.00
Plus Teletransmission Fee	N\$160.00
Penalty fees	
Unauthorised Overdraft	N\$320.00 per item
Referral Fee	N\$300.00
Dishonoured Payment (per instance)	1.50% of Value, Min N\$44.00, Max N\$200.00
ATM Declined Transaction (Standard Bank)	Free
ATM Declined Transaction (other banks)	Free
More FREE Services	
First Issue of AutoBank Card	
Internet Banking Subscription	
Balance Enquiries at Standard Bank ATM	
Pre-paid Airtime Purchases	

Vouchers	
BlueWallet Vouchers	N\$20 – N\$500 = N\$12.50 N\$500 – N\$1,000 = N\$24.00 N\$1,000 – N\$2,000 = N\$30.00 N\$2,000 – N\$4,000 = N\$34.50 N\$4,000 – N\$5,000 = N\$42.00

Contact us	
General Enquiries	
Call Centre	
MTC	081 9288
Toll Free	08000 28000
Lost or Stolen Cards	
MTC	081 9288
Lost Cards 24 Hours	061 294 2136
Suspect Fraud	
MTC	081 9288
Fraud Hotline	061 294 2136

Prices include VAT and are subject to change.

#### TERMS AND CONDITIONS APPLY

If not stated otherwise, all rates are applicable to Standard Bank customers in Namibia only. This brochure is not a comprehensive list of our prices. For further information, please contact your Private Banker.

#### DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully.

**If you have any questions or need more information, please contact your Private Banker.**



**PRICING 2023**  
**PRIVATE BANKING**

## PRIVATE BANKING FEES

Standard Bank Private Banking matches your needs as a successful and highly accomplished individual with personalised financial solutions. A highly qualified Private Banking team will deliver the personal attention you deserve.

The comprehensive offering encompasses status and priority, a full suite of products and services, access to your funds at your convenience, a credit portfolio designed to meet your needs and a balanced wealth creation and preservation portfolio.

## MONTHLY MANAGEMENT FEE

Your Private Banking bundle provides you with personal and tailored service through a dedicated Private Banker. Your day-to-day transactional activities will be dealt with by your dedicated Private Banker.

## ADDITIONAL BENEFITS FOR PRIVATE BANKING CLIENTS

As a Private Banking client you are entitled to the following, in addition to the benefits mentioned above:

**(These additional benefits will incur costs over and above your monthly fee, unless otherwise stated.)**

- / Clear and transparent wealth management, investment and wealth preservation solutions that fit the distinctive requirements of a Private Banking client;
- / Access to a Financial Planner to deal with all your estate planning, insurance and assurance needs;
- / Savings and Investments;
  - Premium Call Account (minimum balance of N\$100,000);
  - Notice Deposit Account;
  - Fixed Deposit Account;
- / Standard Bank Offshore Platinum Optimum Account has a low £4,000; US\$6,000; €6,000; AU\$5,000 (or equivalent) minimum balance and no minimum income requirement. Combined with a Visa debit card and secure 24/7 Internet Banking, the Optimum Account puts you in control wherever you are in the world;
- / Extensive financial services that cater for your travelling requirements;
- / You can opt to obtain a private banking credit card which will allow global access to more than 850 business lounges globally through LOUNGEKEY. You will be provided two free visits per annum.

Private Banking Current Account Charge Options		
Type of Transaction	Bundled Option	Unbundled Option
<b>Administration</b>		
Monthly management fee (Bundle) / Minimum Monthly Service Fee (Pay-as-you-transact)	N\$565.00	N\$420.00
<b>Electronic Third-Party Payments</b>		
Standing Payment Orders (Stop Orders)		
– Basic Charge	Free, Unlimited	N\$16.00
Magtape Debits (Debit orders)		
– Internal	Free, Unlimited	N\$12.00
– External	Free, Unlimited	N\$29.50
<b>Purchases</b>		
Debit Card Purchases	Free, Unlimited	N\$5.00
Debit Card Purchases (International)	N\$5.00 + 3% of Value	N\$5.00 + 3% of Value
Credit Card Purchases	Free, Unlimited	Free
<b>Deposits</b>		
Cash	Free	Free
<b>Cash withdrawals</b>		
Standard Bank Branch Counter	N\$4.50 per N\$100, Min N\$100.00, Max N\$750.00	N\$4.20 per N\$100, Min N\$100.00, Max N\$750.00
Standard Bank ATM	Free, Unlimited	N\$2.60 per N\$100, Min N\$12.00, Max N\$100.00
Other bank's ATM (Local)	N\$5.60 per N\$500.00, Max N\$35.00	N\$5.60 per N\$500.00, Max N\$35.00
Other bank's ATM (International)	N\$70.00 + 3.20% of Amount	N\$70.00 + 3.20% of Amount
<b>Subscription Fees</b>		
Internet Banking	Free	Free
Cellphone Banking	Free	Free
MyUpdates (Alerts)	Free	N\$12.50
App-Tablet App	Free	Free
<b>Electronic Banking (Internet Banking) Transactions</b>		
Internet Banking Email Notifications	Free	Free
Account Payments	Free	N\$12.50
Inter-Account Transfers	Free	N\$5.50
Statements	Free	Free
Stop Payment Instruction	N\$160.00	N\$160.00
<b>Overdraft</b>		
Establishment Fee	1.10% of the facility, Min N\$1,200.00	1.10% of the facility, Min N\$1,200.00
Annual Review Fee	1.10% of the facility, Min N\$1,200.00	1.10% of the facility, Min N\$1,200.00
Application for Temporary Facility	N\$500.00	N\$500.00
Extension or Increase of Facility	First Request: N\$500.00 Second Request: N\$1,000.00 Third Request: N\$1,500.00	First Request: N\$500.00 Second Request: N\$1,000.00 Third Request: N\$1,500.00