

Information	
Statements Requests	
Per Page	N\$1.00
Balance Enquiries:	
Standard Bank ATM	Free
Agent Bank ATM	N\$4.80
Mini Statement at ATM	N\$5.50
Other Fees	
MyUpdates Monthly Subscription	N\$12.50
Deposit Book Triplicate Large	N\$480.00
Autobank Card Replacement Fee	N\$185.00
Stop Payments	N\$160.00
Bank Confirmation Letter	N\$24.00
Penalty Fees	
Unauthorised Overdraft	N\$320.00 per item
Referral Fee	N\$300.00
Dishonoured Payment (per instance)	1.50% of value, Min N\$44.00, Max 200.00
ATM Declined Transaction (Standard Bank)	Free
ATM Declined Transaction (other banks)	Free
More FREE Services	
First Issue of AutoBank Card	
Balance Enquiries at Standard Bank ATM	
Pre-Paid Airtime Purchases	
Account Opening	
Account Closure	

Prices include VAT and are subject to change.

This brochure is not a comprehensive list of our prices. For further information, please contact your Business Banker or Relationship Manager.

Have you always used the branch or other banks' ATMs to do certain transactions?

The following tips will assist you in banking faster and cheaper—at your own convenience:

- / Use Business or Enterprise Online as more cost-effective ways to perform most of the transactions.
- / Make frequent use of digital platforms i.e., Point of Sale (POS), and PayPulse for cash management.
- / For all fleet management needs, make use of BlueFuel.
- / Open your Savings and Investments account using Online Banking.
- / Withdraw cash at a Standard Bank ATM if you are not already doing so—and remember to always use Standard Bank ATMs to avoid paying additional fees for using other bank's ATMs.

Make an active decision to start practicing good banking behaviour:

- / Avoid administration fees by ensuring that there is always sufficient money to cover any expenses coming out of your account.
- / You can carefully monitor the funds in your account by obtaining your account balance as often as you need on cellphone/Online banking.

Contact Us	
General Enquiries	
Call Centre	081 9288
Toll-Free	08000 28000
Lost or Stolen Cards	
Call Centre	081 9286
Lost cards (24 Hours)	061 294 2136
Suspected Fraud	
Call Centre	081 9288
Fraud Hotline	061 294 2136

DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your terms and conditions carefully.

If you have any questions or need more information, please contact your Business Banker or Relationship Manager.



PRICING 2023

BUSINESS BANKING

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Current Account Transaction Fees	
Type of Transaction	Business Current
Administration Currency	Local Currency
Minimum Monthly Service Fee	N\$210.00
Deposits	
Cash Deposit at Branch Counter	N\$13.50+ 3.51% of value
Withdrawals	
Cash Withdrawal	
At Branch Counter	N\$4.50 per N\$100.00, Min of N\$100.00, Max N\$750.00
At Standard Bank ATM	N\$2.60 per N\$100, Min N\$12.00, Max N\$100.00
At Other Bank's ATM (Local)	N\$5.60 per N\$500.00, Max N\$35.00
At Other Bank's ATM (International)	N\$70.00 + 3.20% of Amount
Debit Card Purchase Local	N\$5.00
Debit Card Purchase International	N\$5.00 + 3.00% of Value
Payments	
Internet Banking	
Electronic Account Payment	N\$14.00
Inter-account Transfers	N\$5.50
BlueWallet Vouchers	N\$20 – N\$500 = N\$12.50 N\$500 – N\$1,000 = N\$24.00 N\$1,000 – N\$2,000 = N\$30.00 N\$2,000 – N\$4,000 = N\$34.50 N\$4,000 – N\$5,000 = N\$42.00
MTC: Prepaid and Postpaid	N\$2.50
Prepaid Electricity	Free
Television Subscription	N\$2.50
Debit Orders:	
Internal	N\$12.00
External	N\$29.50
Overdraft	
Unauthorised Overdraft Fees	N\$320.00 per Item
Overdraft Initiation Fee	1.50% of value, Min N\$3,200.00
Referral Fee	N\$300.00
Dishonour Fee	1.50% of Value, Min N\$44.00, Max 200.00

Terms and conditions apply.

If not stated otherwise, all rates are applicable to Standard Bank customers in Namibia only.