

## NEW FEES FOR 2021

The savings account give you access to a wide range of banking services and value added features. This pricing guide will enable you to best understand the services provided as well as the costs associated with those services. All these fees apply from 1 January 2021.

## MANAGING YOUR BANK FEES

You can save on banking costs by making full use of our cost-effective electronic banking services (ATM, Internet Banking, Mobile Banking). Using an electronic service is also less risky than handling and transporting cash. This service is available 24 hours a day, seven days a week and is designed to assist you in managing your finances by giving you access to information and transactions at times most convenient to you.

## SECURITY

Handling cash is expensive and risky. Electronic payments should be encouraged wherever possible. If handling large amounts of cash is unavoidable speak to us and we may help in managing both the risk and cost associated with cash.

Do not allow anyone to use your debit card and never reveal your PIN (Personal Identification Number) to anyone. If you think someone else knows your PIN, ask one of our consultants to stop all activity on your card and we will replace it immediately.

## MANAGING YOUR MONEY

Keep the following in mind when managing your funds.

- ✓ Monitor the balance of your account. You can check your balance at any ATM or by logging onto Internet Banking, Mobile Banking or Cellphone Banking services.

## KEEPING COSTS DOWN

Remember that you could keep your costs down by choosing carefully how you do transactions.

- ✓ Using a Standard Bank ATM to make deposits and withdrawals is cheaper than going into one of our branches and doing it over the counter.
- ✓ Transfer funds or make payments using our Internet Banking and Cellphone Banking services. This is the simpler and cheapest way of Banking.
- ✓ Always have enough money in your account to cover your regular payment such as loan payments, standing orders and debit orders. You have to pay a fee if there is not enough money in your account, and transactions could be unpaid.
- ✓ Ensure that you have enough money to meet regular payments like loan repayments and debit orders.
- ✓ Keep your ATM/Debit card in a safe place to avoid paying for replacements.
- ✓ Get your employer to pay your salary into your account electronically to avoid deposit fees.

If you have any questions about these products or anything else we offer, please visit our nearest branch.

## DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully.

**If you have any questions or need more information contact your branch.**



# PRICING 2021 SAVINGS ACCOUNT

Savings Account		
Type of Transaction	PlusPlan	Pure Save
Monthly Management Fee	N\$23.00	N\$14.00
Deposits		
Cash Deposits	Free	Free
ATM Transactions		
Cash Withdrawal Own ATM	N\$2.50 per N\$100.00, Min N\$11.00, Max N\$85.00	N\$2.50 per N\$100.00, Min N\$11.00, Max N\$85.00
Cash Withdrawal Other Bank's ATM	N\$40.00 + ATM cash withdrawal fee	N\$40.00 + ATM cash withdrawal fee
International Cash Withdrawal	N\$60.00 + 3.20% of value	N\$60.00 + 3.20% of value
Mini Statement	N\$5.25	N\$5.25
Inter-account Transfer	N\$5.50	N\$5.50
Balance Inquiry Own ATM	Free	Free
Balance Inquiry Other Bank's ATM	N\$13.00	N\$13.00
Declined Transaction Own ATM	Free	Free
Declined Transaction Other Bank's ATM	Free	Free
Payments		
Electronic Payments (Internet Banking, ATM, Standard Bank App)		
Inter-accounts Transfers	N\$5.50	N\$5.50
Electronic Account Payments	N\$12.50	N\$12.50
MTC: Prepaid and Postpaid	N\$2.50	N\$2.50
Prepaid Electricity	Free	Free
Television Subscription	N\$2.50	N\$2.50
BlueWallet Voucher	N\$20 – N\$500 = N\$12.00 N\$500 – N\$1,000 = N\$23.00 N\$1,000 – N\$2,000 = N\$29.00 N\$2,000 – N\$4,000 = N\$32.00 N\$4,000 – N\$5,000 = N\$40.00	N\$20 – N\$500 = N\$12.00 N\$500 – N\$1,000 = N\$23.00 N\$1,000 – N\$2,000 = N\$29.00 N\$2,000 – N\$4,000 = N\$32.00 N\$4,000 – N\$5,000 = N\$40.00
Standing payment orders		
Establishment Fee	Free	N\$28.00
Basic Charge	Free	N\$15.00
Standing payment orders		
Internal	N\$12.00	N\$12.00
External	N\$29.50	N\$29.50

Account Opening & Closure	
Account Opening	Free
Account Closure	Free
Information	
First Issue of ATM Card	Free
Replacement Card Issuance	N\$165.00
Mini Statement at ATM	N\$5.25
My Updates Monthly Subscription	N\$12.00
Deposit Book Triplicate Large	N\$425.00
Stop Payments	N\$150.00
SWIFT Payments	0.56% Min N\$204.00, Max N\$393.72
Plus Teletransmission Fee	N\$151.00
Penalty Fees	
Unauthorised Overdraft	N\$300.00 per item
Referral Fee	N\$270.00
Dishonoured Payment (per instance)	1.50% of value, Min N\$42.00, Max N\$200.00
More FREE Services	
First Issue of AutoBank Card	Free
Internet Banking Subscription	Free
Balance Enquiries at Standard Bank ATM	Free

Terms and conditions apply.

If not stated otherwise, all rates are applicable to Standard Bank customers in Namibia only.