



## 2026 PRICING GUIDE Basic Bank Account

Basic Bank Account	
Type of Transaction	Fees
<b>Administration</b>	
Pay-As-You-Transact	
Monthly Management Fee	Free
Account Opening	Free
Account Closure	N\$0.00
Minimum Balance	N\$0.00
<b>Deposits</b>	
Cash Deposit at Branch Counter	Free
<b>Withdrawals</b>	
At Branch Counter	N\$4.75 per N\$100.00, Min N\$100.00
At Standard Bank ATM	3 free per month, thereafter N\$2.80 per N\$100, Min N\$14.00
At Other Bank's ATM (Local)	N\$7.20 + N\$13.70 per N\$500.00, Max N\$35.00
At Other Bank's ATM (International)	N\$65.50 + 3.30% of value
Declined Transaction Own ATM	Free
Declined Transaction Another Bank's ATM	Free
<b>Debit Card Purchases</b>	
Debit Card Purchase Fee (Local)	Free
Debit Card Purchase Fee (International)	N\$5.00 + 3% of value
<b>Payments:</b>	
<b>Standing Payment Orders</b>	
Establishment Fee	N\$33.30
Basic Charge	N\$17.20
<b>Electronic Payments</b>	
Inter-Account Transfers (Online Banking, Cellphone Banking, ATM, Standard Bank Namibia App)	Free
<b>Electronic Account Payments</b>	
- Own Bank	Free
- Other Bank	N\$9.50

Prepaid Airtime Purchase & MTC Contract Payment (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$2.60
Prepaid Electricity Purchase (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
Pay Television Subscription (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$2.60
Pay Rates and Taxes (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
<b>DEBIT ORDER</b>	
Internal	1.5% of value, min N\$2.00 and Max N\$200.00
External	1.5% of value, min N\$2.00 and Max N\$200.00
<b>Statement</b>	
Reprint Provisional Statement	
In-Branch	N\$1.00 Per Page
ATM Mini Statement	N\$5.50
Statement (Online Banking, Standard Bank Namibia App), Mini Statement (Cellphone Banking)	Free
<b>Subscription Fees</b>	
Alert E-mail	Free
Alert SMS	Free
MyUpdates	Free
Online Banking	Free
Standard Bank Namibia App	Free
Cellphone Banking	Free

Blue Vouchers	
N\$0 - N\$500	N\$12.00
N\$501 - N\$2,000	N\$15.00
N\$2,001 - N\$4,000	N\$30.00
N\$4,001 - N\$5,000	N\$40.00
Account Opening & Closure	
Account Opening	Free
Account Closure	Free
Information	
First Issue of ATM card	Free
Replacement Card Issuance	N\$211.00
Mini Statement at ATM	N\$5.50
Balance Enquiry Other Bank's ATM	N\$1.60
MyUpdates Monthly Subscription	Free
Deposit Book Triplicate Large	N\$539.00
Stop Payments	N\$160.00
CMA Outwards Payments: SADC-RTGS	
Below N\$1million	N\$20.00
Between N\$1m – N\$5m	N\$30.00
Bank Confirmation Letter	N\$25.00
Penalty Fees	
Unauthorised Overdraft	N\$346.00
Referral Fee	N\$335.00
Dishonoured Payment (per instance)	1.50% of value, Min N\$49.50, Max N\$200.00
More FREE services	
Internet Banking Subscription	Free
Balance Enquiries at Standard Bank ATM	Free

Contact us	
General Enquiries	
Call Centre	92860
Toll Free	08000 28000
Lost or Stolen Cards	
Call Centre	92860
Lost Cards (24 hours)	(061) 294 2136
Suspected Fraud	
Call Centre	081 9288
Fraud Hotline	061 294 2136

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**If you have any questions or need more information contact your branch.**