



Type of Transaction		
Pay as you Transact		
Administration		
Monthly management fee	Free	
Account Opening	Free	
Account Closure	Free	
Bank Confirmation Letter	N\$25.00	
Deposits		
Cash deposit at branch counter	Free	
Withdrawals		
At branch counter	2 Free per month, thereafter N\$4.50 per N\$100.00, Min N\$100.00	
At Standard Bank ATM	2 Free per month, thereafter N\$2.70 per N\$100, Min N\$13.50	
At other bank's ATM (Local)	N\$13.70 + N\$5.60 per N\$500.00, Max N\$35.00	
At other bank's ATM (International)	N\$62.50+3.20%ofvalue	
Declined Transaction Own ATM	Free	
Declined Transaction Other Bank's ATM	Free	
Debit Card Purchases		
Debit card purchase fee (Local)	Free	
Debit card purchase fee (International)	N\$5.00 + 3% of value	
Payments:		
Standing Payment Orders		
Establishment fee	N\$10.00	
Basic charge	N\$10.00	

Electronic Payments		
Interaccount transfers (Online Banking, Cellphone Banking, ATM, Standard Bank Namibia App)	N\$5.50	
Electronic account payments (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$13.00	
Prepaid airtime purchase & MTC contract payment (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$2.50	
Prepaid electricity purchase (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free	
Pay television subscription (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$2.50	
Pay rates and taxes (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free	
Debit Order		
Internal	N\$10.00	
External	N\$10.00	
Overdraft		
Unauthorised overdraft fees	N\$335.00 per item	
Dishonour fee	1.50% of value, Min N\$46.00, Max N\$200.00	
Statement		
First provisional statement per month	Free	
Reprint provisional statement in branch	N\$1.00 per page	
ATM mini statement	N\$5.50	
Statement (Online Banking, Standard Bank Namibia App), Mini Statement (Cellphone	Free	

Banking)

Subscription Fees		
Alert e-mail	Free	
Alert SMS	Free	
My Updates	Free	
Online Banking	Free	
Standard Bank Namibia App	Free	
Cellphone Banking	Free	
Blue Vouchers		
N\$0 - N\$500 = N\$12.50 N\$501 - N\$2,000 = N\$18.00 N\$2,001 - N\$4,000 = N\$34.50 N\$4,001 - N\$5,000 = N\$42.00		
First Issue of ATM card	Free	
Replacement card issuance	N\$202.50	
Stop payments	N\$160.00	
Deposit book triplicate large	N\$ 495.00	
CMA Outwards Payments: SADC-RTGS Below N\$1million Between N\$1m - N\$5m	N\$20.00 N\$30.00	
Contact us		
General Enquiries		
Call Centre	92860	

Contact us General Enquiries Call Centre 92860 Toll Free 08000 28000 Lost or Stolen Cards Call Centre 92860 Lost Cards (24 hours) (061) 294 2136 Suspected Fraud Call Centre 081 9288 Fraud Hotline 061 294 2136

DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your terms and conditions carefully.

If you have any questions or need more information contact your branch.