



| CLASSIC ACCOUNT                            |   |
|--|---|
| Type of Transaction                        |   |
| Pay as you Transact                        |   |
| Administration                             |   |
| Monthly management fee                     | N\$65.50  |
| Account Opening                            | Free  |
| Account Closure                            | Free  |
| Deposits                                   |   |
| Cash deposit at branch counter             | Free  |
| Withdrawals                                |   |
| At branch counter                          | N\$4.50 per N\$100.00,<br>Minimum Fee of<br>N\$100.00 |
| At Standard Bank ATM                       | N\$2.70 per N\$100.00,<br>Min N\$13.50,               |
| At other bank's ATM (Local)                | N\$13.70 + N\$5.60 per<br>N\$500.00,<br>Max N\$35.00  |
| At other bank's ATM<br>(Internation)       | N\$62.50 + 3.20% of<br>value                          |
| Declined Transaction Own<br>ATM            | Free  |
| Declined Transaction Other bank's ATM      | Free  |
| Debit Card Purchases                       |   |
| Debit card purchase fee<br>(Local)         | N\$5.00   |
| Debit card purchase fee<br>(International) | N\$5.00 + 3% of value                                 |

| Payments:  |   |  |
|--|---|--|
| Standing Payment Orders  |   |  |
| Establishment fee  | N\$32.00  |  |
| Basic charge   | N\$16.50  |  |
| Electronic Payments  |   |  |
| Inter-account transfers (Online<br>Banking, Cellphone Banking,<br>ATM, Standard Bank Namibia<br>App)                       | N\$5.50   |  |
| Electronic account payments<br>(Online Banking, Cellphone<br>Banking, Standard Bank<br>Namibia App)                        | N\$13.00  |  |
| Prepaid airtime purchase<br>& MTC contract payment<br>(Online Banking, Cellphone<br>Banking, Standard Bank<br>Namibia App) | N\$2.60   |  |
| Prepaid electricity purchase<br>(Online Banking, Cellphone<br>Banking, Standard Bank<br>Namibia App)                       | Free  |  |
| Pay television subscription<br>(Online Banking, Cellphone<br>Banking, Standard Bank<br>Namibia App)                        | N\$2.60   |  |
| Pay rates and taxes (Online<br>Banking, Cellphone Banking,<br>Standard Bank Namibia App)                                   | Free  |  |
| Debit Order  |   |  |
| Internal   | N\$12.00  |  |
| External   | N\$32.00  |  |
| Penalty Fees   |   |  |
| Dishonour fee  | 1.50% of value,<br>Min N\$46.00,<br>Max N\$200.00 |  |

| Statement  |                  |
|--|------------------|
| Reprint provisional statement in branch  | N\$1.00 per page |
| ATM mini statement   | N\$5.50          |
| Statement (Online Banking,<br>Standard Bank Namibia App),<br>Mini Statement (Cellphone<br>Banking)                           | Free             |
| Subscription Fees  |                  |
| Alert e-mail   | Free             |
| Alert SMS  | Free             |
| My Updates   | N\$12.50         |
| Online Banking   | Free             |
| Standard Bank Namibia App  | Free             |
| Cellphone Banking  | Free             |
| Blue Vouchers  |                  |
| N\$0 - N\$500 = N\$12.50<br>N\$501 - N\$2,000 = N\$18.00<br>N\$2,001 - N\$4,000 = N\$34.50<br>N\$4,001 - N\$5,000 = N\$42.00 |                  |

| Account Opening & Closure   |   |  |
|---|---|--|
| Internal  | Free  |  |
| External  | Free  |  |
| Information   |   |  |
| First Issue of ATM card   | Free  |  |
| Replacement card issuance   | N\$202.50   |  |
| Mini statement at ATM   | N\$5.50   |  |
| Balance Enquiry at Agent Bank   | N\$4.80   |  |
| My Updates Monthly<br>Subscription  | N\$12.50  |  |
| Deposit book triplicate large   | N\$495.00   |  |
| Stop payments   | N\$160.00   |  |
| CMA Outwards Payments:<br>SADC-RTGS<br>Below N\$1million<br>Between N\$1m – N\$5m | N\$20.00<br>N\$30.00                              |  |
| Bank Confirmation Letter  | N\$25.00  |  |
| Penalty Fees  |   |  |
| Unathoriesed overdraft  | Free  |  |
| Referral Fee  | N\$325.00   |  |
| Dishonoured payment (per instance)  | 1.50% of value,<br>Min N\$46.00,<br>Max N\$200.00 |  |
| More FREE services  |   |  |
| Internet Bank Subscription  | Free  |  |
| Balance equiries at Standard<br>Bank ATM  | Free  |  |

| Contact us            |                |  |
|-----------------------|----------------|--|
| General Enquiries     |                |  |
| Call Centre           | 92860          |  |
| Toll Free             | 08000 28000    |  |
| Lost or Stolen Cards  |                |  |
| Call Centre           | 081 9286       |  |
| Lost Cards (24 hours) | (061) 294 2136 |  |
| Suspected Fraud       |                |  |
| Call Centre           | 081 9288       |  |
| Fraud Hotline         | 061 294 2136   |  |

## DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your terms and conditions carefully.

If you have any questions or need more information contact your branch.