



Standard Bank



2025
PRICING GUIDE
**Basic Bank
Account**

Basic Bank Account	
Type of Transaction	Fees
Pay as You Transact	
Administration	
Monthly Management Fee	Free
Account Opening	Free
Account Closure	N\$0.00
Minimum Balance	N\$0.00
Deposits	
Cash Deposit at Branch Counter	Free
Withdrawals	
At Branch Counter	N\$4.50 per N\$100.00, Min N\$100.00
At Standard Bank ATM	3 free per month, thereafter N\$2.70 per N\$100, Min N\$13.50
At Another Bank's ATM (Local)	N\$13.70 + N\$5.60 per N\$500.00, Max N\$35.00
At Another Bank's ATM (International)	N\$62.50 + 3.20% of value
Declined Transaction Own ATM	Free
Declined Transaction Another Bank's ATM	Free
Debit Card Purchases	
Debit Card Purchase Fee (Local)	N\$5.00
Debit Card Purchase Fee (International)	N\$5.00 + 3% of Value
Payments:	
Standing Payment Orders	
Establishment Fee	Free
Basic Charge	Free
Electronic Payments	
Inter-account Transfers (Online Banking, Cellphone Banking, ATM, Standard Bank Namibia App)	N\$5.50
Electronic Account Payments	
- Own Bank	Free
- Agent Bank	N\$13.00

Prepaid Airtime Purchase & MTC Contract Payment (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$2.60
Prepaid Electricity Purchase (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
Pay Television Subscription (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$2.60
Pay Rates and Taxes (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
DEBIT ORDER	
Internal	Free
External	Free
Penalty Fees	
Dishonour fee	1.50% of value, Min N\$46.00, Max N\$200.00
Statement	
Reprint Provisional Statement in Branch	N\$1.00 per page
ATM Mini Statement	N\$5.50
Statement (Online Banking, Standard Bank Namibia App), Mini Statement (Cellphone Banking)	Free
Subscription Fees	
Alert e-mail	Free
Alert SMS	Free
My Updates	N\$12.50
Online Banking	Free
Standard Bank Namibia App	Free
Cellphone Banking	Free

Blue Vouchers	
N\$0 - N\$500	N\$12.50
N\$501 - N\$2,000	N\$18.00
N\$2,001 - N\$4,000	N\$34.50
N\$4,001 - N\$5,000	N\$42.00
Account Opening & Closure	
Account Opening	Free
Account Closure	Free
Information	
First Issue of ATM card	Free
Replacement card issuance	N\$202.50
Mini statement at ATM	N\$5.50
Balance Enquiry at Agent Bank	N\$4.80
My Updates Monthly Subscription	N\$12.50
Deposit book triplicate large	N\$495.00
Stop payments	N\$160.00
CMA Outwards Payments:	
SADC-RTGS	N\$20.00
Below N\$1million	N\$30.00
Between N\$1m – N\$5m	
Bank Confirmation Letter	N\$25.00
Penalty Fees	
Unauthorised overdraft	N\$335.00
Referral fee	N\$325.00
Dishonoured payment (per instance)	1.50% of value, Min N\$46.00, Max N\$200.00
More FREE services	
Internet Bank Subscription	Free
Balance enquiries at Standard Bank ATM	Free

*Free calculated on the value of the transaction.

Contact us	
General Enquiries	
Call Centre	92860
Toll Free	08000 28000
Lost or Stolen Cards	
Call Centre	92860
Lost Cards (24 hours)	(061) 294 2136
Suspected Fraud	
Call Centre	081 9288
Fraud Hotline	061 294 2136

DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your terms and conditions carefully.

If you have any questions or need more information contact your branch.