

Information				
Provisional Statements				
First monthly statement	Free			
Reprint in branch/suite	N\$38.00 per month period			
Information				
Balance enquiries: Standard Bank ATM	Free			
Balance enquiries: Agent Bank ATM	N\$12.00			
AutoBank Card replacement	N\$155.00			
Manual Transfer Request				
External payment	N\$175.00			
Outward SWIFT (Foreign) Payments				
Commission (all currencies)	0.55% of value, Minimum N\$ 200.00			
Plus Teletransmission fee	N\$148.00			
Penalty Fees				
Unauthorised overdraft	N\$300.00 per item			
Referral fee	N\$210.00			
Dishonoured payment (per instance)	10% of value, Min N\$100.00			
ATM declined transaction (Standard Bank)	N\$12.00			
ATM declined transaction (other banks)	N\$12.00			
More FREE Services				
First issue of AutoBank Card				
Internet Banking subscription				
Balance enquiries at Standard Bank A	TM			
Pre-paid airtime purchases				

Contact Us	
General Enquiries	
Call Centre	
MTC	081 9288
Toll Free	08000 28000
Lost or Stolen Cards	
MTC	081 9288
Lost cards (24 hours)	061 294 2136
Suspected Fraud	
MTC	081 9288
Fraud hotline	061 294 2136

Prices include VAT and are subject to change.

Terms and conditions apply. If not stated otherwise, all rates are applicable to Standard Bank customers in Namibia only. This brochure is not a comprehensive list of our prices. For further information, please contact your Private Banker.

Disclaimer

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully. If you have any questions or need more information, please contact your Private Banker.

Private Banking Fees

Standard Bank Private Banking matches your needs as a successful and highly accomplished individual with personalised financial solutions. A highly qualified Private Banking team will deliver the personal attention you deserve.

The comprehensive offering encompasses status and priority, a full suite of products and services, access to your funds at your convenience, a credit portfolio designed to meet your needs and a balanced wealth creation and preservation portfolio.

Monthly Management Fee

Your Private Banking bundle provides you with personal and tailored service through a dedicated Private Banker. Your day-to-day transactional activities will be dealt with by your dedicated Private Banker.

Additional benefits for Private Banking Clients

As a Private Banking client you are entitled to the following, in addition to the benefits mentioned above: (These additional benefits will incur costs over and above your monthly fee, unless otherwise stated).

- Clear and transparent wealth management, investment and wealth preservation solutions that fit the distinctive requirements of a Private Banking client;
- Access to a Financial Planner to deal with all your estate planning, insurance and assurance needs;
- Savings and Investments;
 - Premium Call Account (minimum balance of N\$100,000)
 - Notice Deposit Account
 - Fixed Deposit Account
- Standard Bank Offshore Platinum Optimum Account has a low £4,000; U\$\$6,000; €6,000; AU\$5,000 (or equivalent) minimum balance and no minimum income requirement. Combined with a Visa debit card and secure 24/7 Internet Banking, the Optimum Account puts you in control wherever you are in the world;
- Extensive financial services that cater for your travelling requirements.
- You can opt to obtain a Private Banking Credit Card which will allow global access to more than 850 business lounges globally through LoungeKey. You will be provided two free visits per annum.

Type of Transaction	Bundled Option	Unbundled Option
Administration		
Monthly management fee	N\$399.00	N\$290.00
Electronic Third Party Payments		
Standard Payment Orders (stop orders)		
- Basic Charge	Free, unlimited	N\$14.00
Magtape Debits (debit orders)		
- Internal	Free, unlimited	N\$11.00
- External	Free, unlimited	N\$28.00
Purchases		
Debit Card purchases	Free, unlimited	N\$5.00
Credit Card purchases	Free, unlimited	Fre
Deposits		
Cash	Free	Fre
Cash Withdrawals		
Standard Bank branch counter	N\$4.00 per N\$100.00, Min N\$75.00	N\$4.00 per N\$100.00, Min N\$75.00
Standard Bank ATM	N\$2.30 per N\$100.00, Min fee of N\$10.00	N\$2.30 per N\$100.00 Min fee of N\$10.0
Other bank's ATM (Local)	N\$30.00 + ATM Withdrawal fee	N\$30.00 + ATM Withdrawal fe
Other bank's ATM (International)	N\$50.00 + 3.00% of Amount	N\$50.00 + 3.00% of Amour
Subscription Fees	11450.00 1 5.00 % 01 Amount	11450.00 1 5.00 % of Afficul
Internet Banking	Free	Fre
Cellphone Banking	Free	Fre
MyUpdates (Alerts)	Free	N\$11.0
App - Tablet App	Free	Fre
Electronic Banking (Internet Banking) Transactions	1166	116
	Fue	Fu-
Internet Banking email notifications	Free	Fre
Account payments	Free	N\$12.0
Inter-account transfers	Free	N\$5.0
Statements	Free	Fre
Stop payment instruction	N\$150.00	N\$150.0
Overdraft	1,000/ af Ha a facility	1 000/ - f H f 11:4
Establishment fee	1.00% of the facility, Min N\$800.00, Max N\$3,500.00	1.00% of the facility Min N\$800.00, Max N\$3,500.0
Annual review fee	1.00% of total facilities, Min N\$800.00, Max N\$3,500.00	1.00% of total facilitie: Min N\$800.00, Max N\$3,500.0
Application for temporary facility	N\$500.00	N\$500.0
Extension or increase of facility	First request: N\$500.00 Second request: N\$1,000.00 Third request: N\$1,500.00	First request: N\$500.00 Second request: N\$1,000.00 Third request: N\$1,500.00