



# / Pricing 2019 Prestige Banking



Information	
<b>Historical Statements</b>	
Print/Fax	N\$8.00 per page
Email	N\$7.00 per statement
Search Fee	
60 Days	N\$82.00
120 Days	N\$115.00
150 Days	N\$185.00
180 Days	N\$235.00
Another bank's ATM balance enquiry/mini-statement	N\$11.00
<b>Other Fees</b>	
Chequebook 40 pages	N\$145.00
Chequebook 100 pages	N\$260.00
Deposit book triplicate large	N\$110.00
AutoBank card replacement	N\$130.00
Bank cheque issued	N\$425.00
Post-dated cheque deposit fee	N\$180.00
Stop payments	N\$125.00
<b>Penalty Fees</b>	
Unauthorised overdraft	N\$300.00 per item
Referral fee	N\$195.00
Dishonoured payment (per instance)	10% of value, Min N\$100.00, Max N\$300.00
ATM declined transaction (Standard Bank)	N\$11.00
ATM declined transaction (other banks)	N\$11.00
<b>More FREE Services</b>	
First issue of AutoBank card	
Balance enquiries at Standard Bank ATM	
Pre-paid airtime purchases	

Prices include VAT and are subject to change. This brochure is not a comprehensive list of our prices. For further information, please contact your Prestige Banker.

## Have you always used the branch or another banks' ATMs to do certain transactions?

The following tips will assist you in banking faster and cheaper – at your own convenience:

- / Use Internet or Cellphone Banking as more cost-effective ways to perform most of the transactions you do in the branch.
- / Recharge prepaid airtime via Internet or Cellphone Banking.
- / Open your Savings and Investments account using Internet Banking.
- / In order to avoid paying the new cheque deposit fee, rather try to have deposits paid electronically into your account.
- / For clients on the Bundled option, pay with your card for free at any local POS machine or perform electronic banking payments to save on cost.

## Make an active decision to start practicing good banking behaviour:

- / Avoid administration fees by ensuring that there is always sufficient money to cover any expenses coming off your account. You can carefully monitor the funds in your account by obtaining your account balance as often as you need on Cellphone/Internet Banking. Remember, Cellphone/Internet Banking balance enquiries are free.
- / Use the loan calculator on our website when planning to purchase a home or vehicle. Alternatively, contact your Prestige Banker.

Contact us	
<b>General Enquiries</b>	
Call Centre	
MTC	081 9288
Toll Free	08000 28000
Email	Prestigebankingque@standardbank.com.na
<b>Lost or Stolen Cards</b>	
MTC	081 9286
Lost cards (24 hours)	(061) 294 2136
<b>Suspected Fraud</b>	
MTC	081 9288
Fraud hotline	061 294 2136

## Disclaimer

Our products and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully. If you have any questions or need more information, please contact your Prestige Banker.

Prestige Banking Current Account Charge Options		
Type of Transaction	Bundled Option	Pay-as-you-Transact Option
	Pay a single monthly management fee for a fixed number of transactions and services.	Pay as you transact with a monthly service fee of N\$50 - you pay for each transaction.
<b>Administration</b>		
Monthly management fee	N\$199.00	N\$50.00
<b>Deposits</b>		
Cash deposit at branch counter	Free	Free
Cheque deposit	N\$20.00 per deposit	N\$20.00 per deposit
<b>Withdrawals</b>		
At branch counter	N\$4.00 per N\$100.00, Min N\$70.00, Max N\$400.00	N\$4.00 per N\$100.00, Min N\$70.00, Max N\$400.00
At Standard Bank ATM	N\$2.20 per N\$100.00, Min N\$7.50, Max N\$60.00	N\$2.20 per N\$100.00, Min N\$7.50, Max N\$60.00
At another bank's ATM (Local)	N\$20.00 + ATM withdrawal fee	N\$25.00 + ATM withdrawal fee
At another bank's ATM (International)	N\$45.00 + 2.5% of amount	N\$45.00 + 2.5% of amount
<b>Debit Card Purchases</b>		
Debit card purchase fee (Local)	Free	N\$5.00
Debit card purchase fee (International)	N\$5.00 + 2.50% of value	N\$5.00 + 2.50% of value
Cheque service fee	N\$16.05 + 3.41% of value, Max N\$93.09	N\$16.05 + 3.41% of value, Max N\$93.09
<b>Payments</b>		
Internet Banking		
Electronic account payment	Free	N\$12.00
Inter-account transfers	Free	N\$5.00
BlueWallet vouchers	N\$20 to N\$500 = N\$10.00 N\$501 to N\$1,000 = N\$18.00 N\$1,001 to N\$2,000 = N\$27.00 N\$2,001 to N\$4,000 = N\$20.00 N\$4,001 to N\$5,000 = N\$30.00	N\$20 to N\$500 = N\$10.00 N\$501 to N\$1,000 = N\$18.00 N\$1,001 to N\$2,000 = N\$27.00 N\$2,001 to N\$4,000 = N\$20.00 N\$4,001 to N\$5,000 = N\$30.00
Magtape Debits		
Internal	N\$10.00	N\$10.00
External	N\$27.50	N\$27.50
<b>Overdraft</b>		
Unauthorised overdraft fees	N\$300.00 per item	N\$300.00 per item
Overdraft establishment fee	Free	N\$160.00
Monthly overdraft administration fee	N\$70.00	N\$70.00
Referral fee	N\$195.00	N\$195.00
<b>Provisional Statement</b>		
First statement per month	Free	Free
Reprint in branch	N\$25.00	N\$25.00

Prestige Bundled Option – Insurance Benefits		
Free/Embedded		
Benefit	Cover	Maximum
Death	6 x net monthly salary capped at:	N\$114,000
Physical Impairment	6 x net monthly salary capped at:	N\$114,000
Funeral	Lump sum	N\$10,000

**Terms and conditions apply.**

If not stated otherwise, all rates are applicable to Standard Bank customers in Namibia only.